

DEPARTMENT OF CIVIL SERVICE:
STATE POLICE COMMISSION



STRATEGIC PLAN

FISCAL YEARS 2026/2027 through 2030/2031

EXECUTIVE DIRECTOR:
JASON P. HANNAMAN, PHR, SHRM-CP

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Introduction

The State Police Commission (SPC) is a constitutionally established independent body, created under Article X, Part IV¹, responsible for the oversight and regulation of Louisiana's classified state police service. The state police service comprises all regularly commissioned, full-time law enforcement officers employed by the Department of Public Safety and Corrections, Office of State Police (or its successor), who have graduated from the State Police Training Academy and are vested with full state police powers as defined by law. It also includes individuals in training to become such officers.

To fulfill its constitutional responsibilities, the Commission is vested with broad authority to ensure the impartial and effective administration of the state police service. These powers include adopting rules with the force and effect of law related to recruitment, pay, classification, promotion, discipline, political activity, and workforce safety. The Commission also adjudicates disciplinary actions and appeals, exercises subpoena authority, and conducts investigations to uphold the principles of a merit-based system.

The Commission is composed of seven members who exercise exclusive jurisdiction over the state police service. Six members are appointed by the Governor from nominations submitted by the presidents of Louisiana's private colleges and universities. As of January 16, 2023, these appointments also require the consent of the Louisiana Senate. The seventh member is elected by classified state police personnel to serve as their representative on the Commission.

Appointed members serve staggered six-year terms, with one term expiring each year on a constitutionally established schedule. The elected member also serves a six-year term. Vacancies in any position are filled for the remainder of the unexpired term.

The day-to-day administration and operations of the State Police Commission are overseen by an unclassified Executive Director appointed by the Commission's members.

¹ Article X, Part IV. §41-51 of the Louisiana Constitution

LOUISIANA STATE POLICE COMMISSION

VISION STATEMENT

To be recognized as a proactive partner in the management of Louisiana's classified state police force.

MISSION STATEMENT

To provide an independent, merit-based, system to empower the State of Louisiana to recruit, develop, and retain a state police force with the highest level of professionalism and proactive engagement in providing service to and protection of Louisiana's citizens and visitors.

PHILOSOPHY

In maintaining an independent civil service system for all regularly commissioned officers in Louisiana's state police service, the State Police Commission will promulgate rules and exercise administrative and regulatory authority over areas such as examining, appeals, personnel management, classification, and pay. The commission's activities and decisions shall be consistent with the basic requirements of a merit system, the State Police Service Article, and State Police Commission Rules.

RECORDS RETENTION AND EVALUATION PROCESSES

The State Police Commission (SPC) maintains all documentation and data used in the development of this strategic plan, as well as records used in the completion of quarterly performance progress reports submitted through LaGov Budget/Performance, in accordance with approved records retention schedules. Performance data is sourced from internal logs and validated prior to submission. Each performance indicator is monitored and evaluated quarterly by the Executive Director to assess progress toward objectives, identify any anomalies or barriers to performance, and make informed recommendations for resource allocation and process improvements.

ADMINISTRATION PROGRAM:

Appeals – ensure that the State Police Service Article, the State Police Commission rules, and the principles of a merit-based system are upheld in the disciplinary and appeals process for all members of the state police service.

Personnel Management – promote effective personnel management practices within the Office of State Police by performing investigations and issuing general circulars and transmittals pertaining to the application and administration of the State Police Service Article and State Police Commission Rules.

Classification and Pay – maintain an equitable and uniform pay system for all state police service officers through the creation and allocation of positions, routine review of the pay plan, and meeting with stakeholders to determine the changing organizational needs of the Office of State Police.

Examining – enable the Office of State Police to meet their unique staffing needs in a timely fashion by hiring and promoting the best-qualified applicants through the administration of cadet and promotional exams.

ADMINISTRATION

PROGRAM MISSION:

To maintain an independent civil service system for all regularly commissioned officers of Louisiana's state police service by promulgating rules and exercising administrative and regulatory authority over areas such as examining, appeals, personnel management, classification, and pay. The commission's activities and decisions shall be consistent with the basic requirements of a merit system, the State Police Service Article, and State Police Commission Rules.

PROGRAM GOAL I

To ensure that the State Police Service Article, the State Police Commission Rules, and the principles of a merit-based system are upheld in the disciplinary and appeals process for all members of the state police service. [Louisiana Constitution, Article X, Sections 46 & 50]

OBJECTIVE I.1

Hear cases promptly by scheduling a hearing or otherwise disposing of 75% of cases within 120 days when the case is ready for a hearing.

Strategy I.1.1: Work with the State Police Commission and Commission Referee on scheduling Commission hearings and/or dispositions.

Strategy I.1.2: Effectively use pre-hearing /status conferences to promote orderly and prompt adjudications.

PERFORMANCE INDICATOR:

INPUTS: Number of cases docketed.

OUTPUTS: Number of cases settled.
Number of cases withdrawn.
Number of hearings conducted.

QUALITY: Percentage of cases offered a hearing or disposed of within 120 days.

PROGRAM GOAL II

To ensure that the State Police Service Article, the State Police Commission Rules, and the principles of a merit-based system are upheld in the disciplinary and appeals process for all members of the state police service. [Louisiana Constitution, Article X, Sections 46 & 50]

OBJECTIVE II.1

Decide cases promptly by rendering 75% of the decisions within 60 days after the case is submitted for decision.

Strategy II.1.1: Work with the State Police Commission and Commission Referee on coordination of Commission decisions.

PERFORMANCE INDICATOR:

EFFICIENCY: Average days to render a decision.

QUALITY: Percentage of decisions rendered within 60 days after the case is submitted for decision.

PROGRAM GOAL III

To enable the Office of State Police to meet its unique staffing needs in a timely fashion by hiring and promoting the best-qualified applicants through the administration of cadet and promotional exams. [Louisiana Constitution, Article X, Section 45]

OBJECTIVE III.1

Provide cadet eligibility information to the Office of State Police within ten business days of an exam.

Strategy III.1.1: Ensure cadet examinations are validated on a routine basis.

Strategy III.1.2: Develop options with the Test Administrator for the effective utilization of electronic cadet testing.

PERFORMANCE INDICATOR:

INPUTS: Number of cadet applications received.

OUTPUTS: Number of applicants eligible to take the cadet exam.
Number of individuals taking the electronic cadet entrance exam.

QUALITY: Percentage of cadet eligibility information communicated to the Office of State Police within ten business days.

PROGRAM GOAL IV

To enable the Office of State Police to meet its unique staffing needs in a timely fashion by hiring and promoting the best-qualified applicants through the administration of cadet and promotional exams. [Louisiana Constitution, Article X, Section 45]

OBJECTIVE IV.1

Provide Certificates of Eligibles of candidates for promotional opportunities within seven business days after a posting closes.

Strategy IV.1.1: Ensure promotional grades are correctly coded for each employee taking a promotional exam.

Strategy IV.1.2: Review the minimum experience required for the promotional job title.

Strategy IV.1.3: Wait at least two business days after a posting closes to ensure postmarked applications are received.

PERFORMANCE INDICATOR:

INPUTS: Number of promotional exam applications.

OUTPUTS: Total number of certificates issued.
Number of applicants eligible to take the promotional exam.

QUALITY: Percentage of Certificates of Eligibles processed within seven business days after a posting closes.

PERFORMANCE INDICATOR DOCUMENTATION

PROGRAM: Administration

OBJECTIVE: I.1 Hear cases promptly by scheduling a hearing or otherwise disposing of 75% of cases within 120 days when the case is ready for a hearing.

INDICATOR NUMBER: I.1.1

INDICATOR NAME: Percentage of cases offered a hearing or disposed of within 120 days.

LAGOV BUDGET/PERFORMANCE – PERFORMANCE INDICATOR (PI) CODE: 7144

1. **Type and Level:** Quality; Key.
2. **Rationale, Relevance, and Reliability:** Measures the percentage of cases scheduled for hearing or disposed of within a 120-day time parameter.
3. **Use:** To gauge how quickly cases are being processed on the docket; budgeting of legal services.
4. **Clarity:** The indicator name clearly identifies what is being measured.
5. **Data Source, Collection, and Reporting:**
 - Data Source:** Internal log.
 - Collection:** Daily.
 - Reporting:** Quarterly.
6. **Calculation Methodology:** Numeric calculation; Division.
7. **Scope:** Aggregate.
8. **Caveats:** No limitations or weaknesses.
9. **Accuracy, Maintenance, Support:** There are no issues with accuracy, maintenance, or support.
10. **Responsible Person:**

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PERFORMANCE INDICATOR DOCUMENTATION

PROGRAM: Administration

OBJECTIVE: I.1 Hear cases promptly by scheduling a hearing or otherwise disposing of 75% of cases within 120 days when the case is ready for a hearing.

INDICATOR NUMBER: I.1.2

INDICATOR NAME: Number of cases docketed

LAGOV BUDGET/PERFORMANCE – PERFORMANCE INDICATOR (PI) CODE: 26497

1. **Type and Level:** Input; General.
2. **Rationale, Relevance, and Reliability:** Measures the number of cases submitted for consideration by the Commission (appeals, investigations, etc.)
3. **Use:** To determine increase or decrease in case filings; budgeting of legal services.
4. **Clarity:** The indicator name clearly identifies what is being measured.
5. **Data Source, Collection, and Reporting:**
 - Data Source:** Internal log.
 - Collection:** Daily.
 - Reporting:** Quarterly.
6. **Calculation Methodology:** Numeric tally.
7. **Scope:** Aggregate.
8. **Caveats:** No limitations or weaknesses.
9. **Accuracy, Maintenance, Support:** There are no issues with accuracy, maintenance, or support.
10. **Responsible Person:**

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PERFORMANCE INDICATOR DOCUMENTATION

PROGRAM: Administration

OBJECTIVE: I.1 Hear cases promptly by scheduling a hearing or otherwise disposing of 75% of cases within 120 days when the case is ready for a hearing.

INDICATOR NUMBER: I.1.3

INDICATOR NAME: Number of cases settled.

LAGOV BUDGET/PERFORMANCE – PERFORMANCE INDICATOR (PI) CODE: 26500

1. **Type and Level:** Output; General.
2. **Rationale, Relevance, and Reliability:** Measures the number of cases removed from the docket because they were settled.
3. **Use:** To determine the number of cases voluntarily removed from the docket; budgeting of legal services.
4. **Clarity:** The indicator name clearly identifies what is being measured.
5. **Data Source, Collection, and Reporting:**
 - Data Source:** Internal log.
 - Collection:** Daily.
 - Reporting:** Quarterly.
6. **Calculation Methodology:** Numeric tally.
7. **Scope:** Aggregate.
8. **Caveats:** No limitations or weaknesses.
9. **Accuracy, Maintenance, Support:** There are no issues with accuracy, maintenance, or support.
10. **Responsible Person:**

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PERFORMANCE INDICATOR DOCUMENTATION

PROGRAM: Administration

OBJECTIVE: I.1 Hear cases promptly by scheduling a hearing or otherwise disposing of 75% of cases within 120 days when the case is ready for a hearing.

INDICATOR NUMBER: I.1.4

INDICATOR NAME: Number of cases withdrawn.

LAGOV BUDGET/PERFORMANCE – PERFORMANCE INDICATOR (PI) CODE: 26498

1. **Type and Level:** Output; General.
2. **Rationale, Relevance, and Reliability:** Measures the number of cases removed from the docket because they were withdrawn.
3. **Use:** To determine the number of cases voluntarily removed from the docket; budgeting of legal services.
4. **Clarity:** The indicator name clearly identifies what is being measured.
5. **Data Source, Collection, and Reporting:**
 - Data Source:** Internal log.
 - Collection:** Daily.
 - Reporting:** Quarterly.
6. **Calculation Methodology:** Numeric tally.
7. **Scope:** Aggregate.
8. **Caveats:** No limitations or weaknesses.
9. **Accuracy, Maintenance, Support:** There are no issues with accuracy, maintenance, or support.
10. **Responsible Person:**

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PERFORMANCE INDICATOR DOCUMENTATION

PROGRAM: Administration

OBJECTIVE: I.1 Hear cases promptly by scheduling a hearing or otherwise disposing of 75% of cases within 120 days when the case is ready for a hearing.

INDICATOR NUMBER: I.1.5

INDICATOR NAME: Number of hearings conducted.

LAGOV BUDGET/PERFORMANCE – PERFORMANCE INDICATOR (PI) CODE: 26499

1. **Type and Level:** Output; General.
2. **Rationale, Relevance, and Reliability:** Measures the number of cases scheduled for hearing by the State Police Commission.
3. **Use:** To determine the number of cases scheduled for hearing from the docket; budgeting of legal services.
4. **Clarity:** The indicator name clearly identifies what is being measured.
5. **Data Source, Collection, and Reporting:**
 - Data Source:** Internal log.
 - Collection:** Daily.
 - Reporting:** Quarterly.
6. **Calculation Methodology:** Numeric tally.
7. **Scope:** Aggregate.
8. **Caveats:** No limitations or weaknesses.
9. **Accuracy, Maintenance, Support:** There are no issues with accuracy, maintenance, or support.
10. **Responsible Person:**

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PERFORMANCE INDICATOR DOCUMENTATION

PROGRAM: Administration

OBJECTIVE: II.1: Decide cases promptly by rendering 75% of the decisions within 60 days after the case is submitted for decision.

INDICATOR NUMBER: II.1.1

INDICATOR NAME: Percentage of decisions rendered within 60 days after the case is submitted for decision.

LAGOV BUDGET/PERFORMANCE – PERFORMANCE INDICATOR (PI) CODE: 26501

1. **Type and Level:** Quality; Key.
2. **Rationale, Relevance, and Reliability:** Measures the percentage of cases decided within a 60-day time parameter.
3. **Use:** It gauges how quickly decisions are being rendered following a hearing; budgeting of legal services.
4. **Clarity:** The indicator name clearly identifies what is being measured.
5. **Data Source, Collection, and Reporting:**
 - Data Source:** Internal log.
 - Collection:** Daily.
 - Reporting:** Quarterly.
6. **Calculation Methodology:** Numeric tally; Division.
7. **Scope:** Aggregate.
8. **Caveats:** No limitations or weaknesses.
9. **Accuracy, Maintenance, Support:** There are no issues with accuracy, maintenance, or support.

10. Responsible Person:

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PERFORMANCE INDICATOR DOCUMENTATION

PROGRAM: Administration

OBJECTIVE: II.1 Decide cases promptly by rendering 75% of the decisions within 60 days after the case is submitted for decision.

INDICATOR NUMBER: II.1.2

INDICATOR NAME: Average days to render a decision.

LAGOV BUDGET/PERFORMANCE – PERFORMANCE INDICATOR (PI) CODE: 26502

1. **Type and Level:** Efficiency; General.
2. **Rationale, Relevance, and Reliability:** Measures the number of days for a decision to be rendered by the Commission.
3. **Use:** It will determine if decisions are being promptly rendered following a hearing; budgeting of legal services.
4. **Clarity:** The indicator name clearly identifies what is being measured.
5. **Data Source, Collection, and Reporting:**
 - Data Source:** Internal log.
 - Collection:** Daily.
 - Reporting:** Quarterly.
6. **Calculation Methodology:** Numeric tally; Division.
7. **Scope:** Aggregate.
8. **Caveats:** No limitations or weaknesses.
9. **Accuracy, Maintenance, Support:** There are no issues with accuracy, maintenance, or support.
10. **Responsible Person:**
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PERFORMANCE INDICATOR DOCUMENTATION

PROGRAM: Administration

OBJECTIVE: III.1 Provide cadet eligibility information to the Office of State Police within ten business days of an exam.

INDICATOR NUMBER: III.1.1

INDICATOR NAME: Percentage of cadet eligibility information communicated to the Office of State Police within ten business days.

LAGOV BUDGET/PERFORMANCE – PERFORMANCE INDICATOR (PI) CODE: 26503

1. **Type and Level:** Quality; Key.
2. **Rationale, Relevance, and Reliability:** Measures the turnaround time for getting cadet eligibility information to the Office of State Police.
3. **Use:** In coordination with the contracted test administrator, indicates timely grade processing and communication of eligibility information.
4. **Clarity:** The indicator name clearly identifies what is being measured.
5. **Data Source, Collection, and Reporting:**
 - Data Sources:** Internal Log.
 - Collection:** Monthly.
 - Reporting:** Quarterly.
6. **Calculation Methodology:** Numeric tally.
7. **Scope:** Aggregate.
8. **Caveats:** No limitations or weaknesses.
9. **Accuracy, Maintenance, Support:** There are no issues with accuracy, maintenance, or support.
10. **Responsible Person:**

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PERFORMANCE INDICATOR DOCUMENTATION

PROGRAM: Administration

OBJECTIVE: III.1 Provide cadet eligibility information to the Office of State Police within ten business days of an exam.

INDICATOR NUMBER: III.1.2

INDICATOR NAME: Number of cadet applications received.

LAGOV BUDGET/PERFORMANCE – PERFORMANCE INDICATOR (PI) CODE: 26504

1. **Type and Level:** Input; General.
2. **Rationale, Relevance, and Reliability:** Measures the number of applications received for cadet examinations.
3. **Use:** Allocation of resources; a level of interest in becoming a State Trooper.
4. **Clarity:** The indicator name clearly identifies what is being measured.
5. **Data Source, Collection, and Reporting:**
 - Data Sources:** Internal Log.
 - Collection:** Daily.
 - Reporting:** Quarterly.
6. **Calculation Methodology:** Numeric tally.
7. **Scope:** Aggregate.
8. **Caveats:** No limitations or weaknesses.
9. **Accuracy, Maintenance, Support:** There are no issues with accuracy, maintenance, or support.

10. Responsible Person:

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PERFORMANCE INDICATOR DOCUMENTATION

PROGRAM: Administration

OBJECTIVE: III.1 Provide cadet eligibility information to the Office of State Police within ten business days of an exam.

INDICATOR NUMBER: III.1.3

INDICATOR NAME: Number of applicants eligible to take the cadet exam.

LAGOV BUDGET/PERFORMANCE – PERFORMANCE INDICATOR (PI) CODE: 26505

1. **Type and Level:** Output; General.
2. **Rationale, Relevance, and Reliability:** Measures the number of applicants eligible to take the entrance examinations as compared to the applications received.
3. **Use:** Indicates the number of qualified applicants for examination; internal tracking.
4. **Clarity:** The indicator name clearly identifies what is being measured.
5. **Data Source, Collection, and Reporting:**
 - Data Sources:** Internal Log.
 - Collection:** Daily.
 - Reporting:** Quarterly.
6. **Calculation Methodology:** Numeric tally.
7. **Scope:** Aggregate.
8. **Caveats:** No limitations or weaknesses.
9. **Accuracy, Maintenance, Support:** There are no issues with accuracy, maintenance, or support.
10. **Responsible Person:**
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PERFORMANCE INDICATOR DOCUMENTATION

PROGRAM: Administration

OBJECTIVE: III.1 Provide cadet eligibility information to the Office of State Police within ten business days of an exam.

INDICATOR NUMBER: III.1.5

INDICATOR NAME: Number of individuals taking the electronic cadet entrance exam.

LAGOV BUDGET/PERFORMANCE – PERFORMANCE INDICATOR (PI) CODE: 26507

1. **Type and Level:** Output; General.
2. **Rationale, Relevance, and Reliability:** Measures the number of applicants taking the new electronic format entrance exam.
3. **Use:** Indicates the shift to new technology; assists in determining the future allocation of resources.
4. **Clarity:** The indicator name clearly identifies what is being measured.
5. **Data Source, Collection, and Reporting:**
 - Data Sources:** Internal Log.
 - Collection:** Monthly.
 - Reporting:** Quarterly.
6. **Calculation Methodology:** Numeric tally.
7. **Scope:** Aggregate.
8. **Caveats:** No limitations or weaknesses.
9. **Accuracy, Maintenance, Support:** There are no issues with accuracy, maintenance, or support.

10. Responsible Person:

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PERFORMANCE INDICATOR DOCUMENTATION

PROGRAM: Administration

OBJECTIVE: IV.1 Provide Certificates of Eligibles of candidates for promotional opportunities within seven business days after a posting closes.

INDICATOR NUMBER: IV.1.1

INDICATOR NAME: Percentage of Certificates of Eligibles processed within seven business days after a posting closes.

LAGOV BUDGET/PERFORMANCE – PERFORMANCE INDICATOR (PI) CODE: 26508

1. **Type and Level:** Quality; Key.
2. **Rationale, Relevance, and Reliability:** Measures the timeliness and turnaround time for delivering Certificates of Eligibles to hiring managers.
3. **Use:** Allocation of staff time and resources; gauges productivity.
4. **Clarity:** The indicator name clearly identifies what is being measured.
5. **Data Source, Collection, and Reporting:**
 - Data Sources:** Internal Log.
 - Collection:** Daily.
 - Reporting:** Quarterly.
6. **Calculation Methodology:** Numeric tally.
7. **Scope:** Aggregate.
8. **Caveats:** No limitations or weaknesses.
9. **Accuracy, Maintenance, Support:** There are no issues with accuracy, maintenance, or support.
10. **Responsible Person:**

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PERFORMANCE INDICATOR DOCUMENTATION

PROGRAM: Administration

OBJECTIVE: IV.1 Provide Certificates of Eligibles of candidates for promotional opportunities within seven business days after a posting closes.

INDICATOR NUMBER: IV.1.2

INDICATOR NAME: Total number of certificates issued.

LAGOV BUDGET/PERFORMANCE – PERFORMANCE INDICATOR (PI) CODE: 26509

1. **Type and Level:** Output; General.
2. **Rationale, Relevance, and Reliability:** Measures the number of promotional opportunities occurring within the Office of State Police.
3. **Use:** Allocation of staff resources; can be an indicator of employee attrition.
4. **Clarity:** The indicator name clearly identifies what is being measured.
5. **Data Source, Collection, and Reporting:**
 - Data Sources:** Internal Log.
 - Collection:** Daily.
 - Reporting:** Quarterly.
6. **Calculation Methodology:** Numeric tally.
7. **Scope:** Aggregate.
8. **Caveats:** No limitations or weaknesses.
9. **Accuracy, Maintenance, Support:** There are no issues with accuracy, maintenance, or support.
10. **Responsible Person:**

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PERFORMANCE INDICATOR DOCUMENTATION

PROGRAM: Administration

OBJECTIVE: IV.1 Provide Certificates of Eligibles of candidates for promotional opportunities within seven business days after a posting closes.

INDICATOR NUMBER: IV.1.3

INDICATOR NAME: Number of promotional exam applications received.

LAGOV BUDGET/PERFORMANCE – PERFORMANCE INDICATOR (PI) CODE: 26510

1. **Type and Level:** Input; General.
2. **Rationale, Relevance, and Reliability:** Measures the number of employees seeking a valid promotional score for the upcoming year.
3. **Use:** Allocation of resources; indicates level of interest in promotional exams.
4. **Clarity:** The indicator name clearly identifies what is being measured.
5. **Data Source, Collection, and Reporting:**
 - Data Sources:** Internal Log.
 - Collection:** Monthly.
 - Reporting:** Quarterly.
6. **Calculation Methodology:** Numeric tally.
7. **Scope:** Aggregate.
8. **Caveats:** No limitations or weaknesses.
9. **Accuracy, Maintenance, Support:** There are no issues with accuracy, maintenance, or support.
10. **Responsible Person:**

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PERFORMANCE INDICATOR DOCUMENTATION

PROGRAM: Administration

OBJECTIVE: IV.1 Provide Certificates of Eligibles of candidates for promotional opportunities within seven business days after a posting closes.

INDICATOR NUMBER: IV.1.4

INDICATOR NAME: Number of applicants eligible to take the promotional exam.

LAGOV BUDGET/PERFORMANCE – PERFORMANCE INDICATOR (PI) CODE: 26511

1. **Type and Level:** Output; General.
2. **Rationale, Relevance, and Reliability:** Measures the number of employees eligible to sit for the promotional exam administered by the Commission.
3. **Use:** Allocation of resources; indicates the level of interest in promotional exams.
4. **Clarity:** The indicator name clearly identifies what is being measured.
5. **Data Source, Collection, and Reporting:**
 - Data Sources:** Internal Log.
 - Collection:** Monthly.
 - Reporting:** Quarterly.
6. **Calculation Methodology:** Numeric tally.
7. **Scope:** Aggregate.
8. **Caveats:** No limitations or weaknesses.
9. **Accuracy, Maintenance, Support:** There are no issues with accuracy, maintenance, or support.

10. Responsible Person:

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Louisiana Strategic Plan Update

FY 2026-2027 through FY 2030-2031

Top Five Performance Indicators

Instructions: Use the boxes below to identify the top five performance indicators that highlight the efforts to achieve the agency's vision, mission, and philosophy.

Department of Civil Service: State Police Commission
LaPAS: 7144 - Percentage of cases offered a hearing or disposed of within 120 days. <i>(please identify the objective associated with this performance indicator)</i>
Hear cases promptly by scheduling a hearing or otherwise disposing of 75% of cases within 120 days when the case is ready for a hearing. This gauges how quickly cases are being processed on the docket and assists in the budgeting of legal services throughout the year.
LaPAS: 26502 – Average number of days to render a decision. <i>(please identify the objective associated with this performance indicator)</i>
Decide cases promptly by rendering 75% of the decisions within 60 days after the case is submitted for decision. This indicator measures administrative efficiency in resolving appeals and informs budgeting and resource management.
LaPAS: 26503 – Percentage of cadet eligibility information communicated within ten business days. <i>(please identify the objective associated with this performance indicator)</i>
Provide cadet eligibility information to the Office of State Police within ten business days of an exam. This indicator reflects responsiveness and support for recruitment and staffing needs in public safety.
LaPAS: 26508 – Percentage of Certificates of Eligibles processed within seven business days. <i>(please identify the objective associated with this performance indicator)</i>
Provide Certificates of Eligibles of candidates for promotional opportunities within seven business days after a posting closes. This measure supports workforce development and timely promotional processes.
LaPAS: 26497 – Number of cases docketed. <i>(please identify the objective associated with this performance indicator)</i>
Hear cases promptly by scheduling a hearing or otherwise disposing of 75% of cases within 120 days when the case is ready for a hearing. This input measure reflects the volume of agency workload and supports planning for legal services and scheduling capacity.